

solutio



BOOST PRODUCTIVITY AND ENHANCE COMMUNICATION WITH WEB BASED VIDEO CONFERENCING AND COLLABORATION

Web based conferencing is now a reality in today's enterprise IT environment. Web conferencing applications allow groups to meet online, enabling collaboration between dispersed teams. Groups can potentially see, hear, chat, present, and share information in a collaborative manner. Web based conferencing is a powerful yet low-cost way to deliver efficient and effective communications and increase collaborative productivity with your customers, suppliers and colleagues.

With no software to install, Web based conferencing is as easy as clicking a link in an email. All you and your invited participants need for an interactive web meeting is a standard web browser. During web meetings, participants use interactive collaboration features to stage multimedia rich events and sessions or share documents. In addition to live meeting features, each scheduled web meeting includes a discussion forum and library area where offline communication and collaboration can take place between web meeting participants.

Person Technology utilizes Exciting New Technologies (ENT), a leading provider of internet based communication solutions. Our platform provides real-time internet conferencing and collaboration services that increases productivity and decreases costs while ensuring your business is connected. We efficiently provide robust and effective communications to ensure you stay connected with your customers, employees and vendors. We provide video conferencing, voice and audio, and interactive whiteboards to deliver a rewarding Internet conferencing experience.

IT happens. You can't get all your participants together for a critical meeting at one location. It is important that they can all hear and see each other while viewing your presentation, perhaps even collaborating on the presentation and making changes in real time. PTC's XnConference can facilitate cost effective and real time video conferencing so your business stays connected.

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(1-866-373-7766)

www.persontech.com

Features and Benefits

- Secure
- Reliable
- Cost Effective
- Real time audio and video multiwave
- Disk media is much more reliable than tape
- Easy install
- No downloads
- Custom schedules and control panels
- Customizable look and feel
- No expensive video conferencing equipment

backup



IN THE EVENT OF A DISASTER, REMOTE BACKUP KEEPS YOUR BOTTOM LINE AFLOAT

Data protection is a necessity, as loss of critical data is catastrophic to the bottom line. With corporations depending more and more on their data, proper backups are imperative. Person Technology's Remote Backup Services keep your data automatically backed up. Cost-effective and secure, these services are designed to provide superior protection against data loss or corruption, while freeing your IT department from time-consuming and costly backup administration.

PTG's Remote Backup Services works like regular data backup software, with one important difference: instead of sending backups to a tape drive, RBackup software sends the backup offsite, stored away from your computers. This is to insure that in the event of disaster, your backups are stored remotely and are restored from a geographically disperse location. Backups are done on-demand, at any time and are completely automatic. They are so discreet, you may even forget it's working! RBackup constantly reevaluates the computer system, adding files to the backup as needed. Redundant copies of files are stored using a sophisticated version control system and you are able to easily restore files up to any given point. Backups are encrypted for complete security so that no one can read them and gain access to your data.

How can you lose? The benefits of Rbackup are enormous: reduced initial investment and ongoing operating costs, improved efficiency and allocation of IT resources, reduced total cost of ownership and increased ROI, and a disaster recovery system for easy restoration of encryption keys and passwords.

IT happens. Your systems will crash and you will need to restore from backup. Studies show most businesses that experience a catastrophic loss of computer data never recover. PTG's Remote Backup Service can help protect your business by sending copies of your critical data files to our off-site data storage facility every night. There's nothing you have to do. The system is automatic, affordable, and secure.

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Features and Benefits

- Secure
- Reliable
- No tapes to manage
- Dramatically lower restore time
- Disk media is much more reliable than tape
- Cost Effective
- Built in VPN
- Compression
- Escrow Functionality
- Backup sets are encrypted
- Quick Transfer
- Encrypted traffic over your LAN
- Encrypted traffic over your WAN

Integration &
Development



Integr



INTEGRATION AND DEVELOPMENT SERVICES WILL INCREASE PRODUCTIVITY

At Person Technology Group, we obtain a bird's eye view of an enterprise's business, seeing how existing technologies fit in and devising new ways to efficiently reuse what already exists. We build and integrate custom applications while maintaining a network infrastructure that is secure, reliable and efficient.

Person Technology Group specializes in the plans, methods, and tools aimed at modernizing, consolidating, and coordinating the computer applications in an enterprise. Our approach involves developing a new total view of an enterprise's business and its technology, seeing how existing technologies fit into the new model, and then devising ways to deploy new technologies or efficiently reusing what already exists.

As your organization deploys new technologies, it becomes necessary to leverage legacy systems and new applications will require new interfaces. At Person Technology Group, we understand these needs and how to meet the challenge of maximizing your existing technology investments in order to minimize your future technology spends. We work with you to identify the best way to interface your legacy platforms to your new infrastructure, while ensuring your enterprise remains secure, reliable and efficient.

Person Technology Group's Integration and Development teams are trained in all the technologies which are used throughout our client's enterprises. However, our philosophy is that business should drive technology, not the other way around. Our Integration and Development teams will deliver the solution which best meets the needs of your enterprise.

IT happens. You spend many months, and many dollars on developing a new enterprise application only to find it doesn't integrate into your environment. PTG's Integration and Development group can save you time and money by helping you deploy the right technology the first time.

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Features and Benefits

- Secure
- Reliable
- Scalable
- Upgrades/Migrations
- Integrate existing solutions, no need to "start from scratch"
- Professional solutions rigorously tested
- Enterprise Approach
- Compression
- Focus on security
- Remote access solutions
- Ecommerce Solutions
- Web based applications
- Database driven systems

Outsourced Support/
Help Desk



Support



PROVIDE YOUR USERS THE SUPPORT THEY DESERVE

To survive in a dynamic economic environment, companies must optimize business performance and improve decision-making to maximize their competitive advantage. With hundreds of thousands of informed decisions organizations are forced to make each day, it is imperative that business applications and business processes are operating at optimal efficiency.

Our helpdesk support services are designed to provide the support you need on a 24/7 basis so that your business is running smoothly. Our helpdesk services are responsive so that problems are solved on the spot. We ensure that processes are in place to minimize the probability of problems reoccurring and we take preventive measures so that risks are reduced. We are committed to customer satisfaction and know full well that our reputation rests on how well we address and resolve problems.

PTG's remote support service lets our help desk analysts simultaneously view the problem so they not only resolve it quickly but can also teach your employees how to more effectively operate their systems. Therefore you can leverage the expertise of highly skilled analyst at a fraction of the cost.

These days, computers not only run your business, they also manage every aspect of it from production to payroll to customer support. Therefore computer systems and software act as the lifeblood of your business, pumping essential services into every operation. When problems arise, and they always do, they not only disrupt the individual encountering them but they threaten to hamper all related services, costing you time and money. You need to know where to turn when you need help.

IT happens. You have a major outage on your network and all your users are affected. It is the end of the quarter and you need to get everyone back up and operational immediately. PTG's Outsourced Support Services will ensure you are back in operation before most users even notice an outage has occurred.

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Features and Benefits

- Reduce IT costs
- Highly trained expertise available on demand
- Ensures continuity of your environment across a consistent engineering team
- Proactive monitoring
- Dramatically lower time to resolution
- Guaranteed response time
- 24/7/365 coverage
- Minimize outages, maximize productivity
- Highly effective problem resolution methodology